



Kaiser Partner E-Banking

Add an additional device

Requirements: To be able to add an additional device, you need:

- Your **contract number** and **password**
- A computer, laptop, or tablet
- An **already registered mobile device** or your **valid letter** with the **MobileTAN activation code** (not older than 30 days)

Important note: If you **do not meet** any of these **requirements** or need assistance, please contact **+423 237 83 33** (Banking for Professionals) or **+423 237 80 80** (Private Banking).

- 1 Download the free **Kaiser Partner MobileTAN App** from the official **App Store** (Apple App Store or Google Play Store) onto your **new mobile device**.



- 2 Now log in on your computer, laptop, or tablet via **<https://ebanking.kaiserparker.bank>** with your contract number and password.
- 3 Activate the option „**Activate another device?**“ on the login page and scan the cryptogram displayed on the screen **with the already registered device**.

Login

Sample

Offline mode

Activate another device? ☒

- 4 Depending on whether you are logging in with an already registered device or your activation letter is still valid, please follow steps 4.A or 4.B.

4.A) Activation with already registered device:

Your E-Banking shows you a window with another cryptogram.

Cronto Activation Step 1

Sample

Code

Login Not now

Scan this cryptogram **with your new device**. The app will calculate an activation code from it, which you enter in the corresponding input field in E-Banking and confirm with „**Login**“.

Within the app, click on „**Continue to next step**“.

Important note: Please do not close the MobileTAN app from this step onwards until the registration process is complete.



4.B) Activation with valid MobileTAN activation letter: Scan the activation cryptogram on your letter **with your new device**. The app will calculate an activation code from it, which you enter in the corresponding input field in E-Banking on your desktop and confirm with „Login“.

Cronto Activation Step 1

To activate another Cronto device or app, please scan the cryptogram on your Cronto activation letter again. Then enter the code displayed on your device in the response field below.

Code

Within the app, click on „Continue to next step“.

Important note: Please do not close the MobileTAN app from this step onwards until the registration process is complete.

- 5** An activation cryptogram now appears in E-Banking, which you **scan again with your new device**.

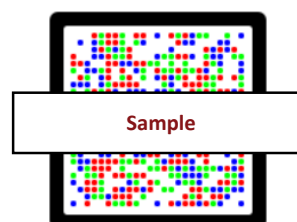
By scanning this registration cryptogram, you will receive a code in your MobileTAN app for input.

Enter this code in the corresponding „Code“ input field in E-Banking on your desktop. Click on „Register“ to complete the registration and receive a confirmation.

Confirm the registration on your new mobile device with „Done“. The activation of your mobile device is now complete.

Cronto Activation Step 2 – Activation Cryptogram

Please scan the cryptogram and enter the code that will be displayed on your Cronto app or device.



Code

Device name (optional)

Support Intermediaries

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Support Private Banking

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